

Ex-CILA president warns others of CII conduct

BY RALPH SAVAGE

THE former president of the Chartered Institute of Loss Adjusters has lambasted the Chartered Insurance Institute for terminating their joint venture in the Faculty of Claims.

The CII served notice on the CILA that the venture was going to be terminated with immediate effect and, speaking to *Post* following his inauguration as president of the CILA, Malcolm Edwards confirmed: "We have been given notice that the CII wishes to terminate our arrangement with



May: CILA dropped without warning.

it. We are disappointed with that obviously.

"The CII has lots of faculties and it's logical it should have one for claims," continued Mr Edwards. "Within this you have all kinds of disciplines; motor, marine, medical, life and pensions, property and liability. The area that loss adjusters influence is minimal and the CII is trying to cover the whole claims spectrum. We are the specialists and that's where we see our role going forward."

However, Paul May, chairman of Concordia Consultancy and

past president of the CILA, said: "Anyone thinking about going into partnership with the CII might want to be very careful. It's a very large organisation and has dropped this on the CILA without warning."

The Faculty was a joint venture to promote claims across the board according to Mr Edwards. "Perhaps the CII hadn't quite envisaged what its model was before we got together. It has since found it is dealing with a much bigger animal and we are much more specialist."

The CII refused to comment.
For full interview see page 13.