

## **Coronavirus - Concordia Consultancy - Business Continuity**

The COVID-19 pandemic has severely impacted all facets of everyday life, causing concern for personal health as well as the potential effects on business. In view of such developments, Concordia Consultancy would like to assure its clients, connections and the wider market that we will continue to operate as usual.

Uncertainty has resonated throughout the financial markets, as well as inducing an increased burden on our National Health Service, whose resilience and efforts ought to be commended. Through comprehensive contingency planning, Concordia is ready to cope with any further developments.

The implementation of such measures enables Concordia to continue to serve its clients without disruption and to the highest standard, while also maintaining the well-being of our employees.

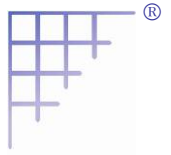
### **Concordia's actions to-date**

In anticipation of further governmental advice, Concordia has already implemented a "work from home" policy for all employees.

We are in regular contact with our Associates around the world to ensure their well-being and the continuing operation of the Concordia Global Network.

Concordia has strictly adhered to the guidelines of the Foreign & Commonwealth Office regarding overseas travel, and has invested in high quality video conferencing software to ensure that all international meetings can proceed as planned.

To ensure employee safe-guarding, we have provided extensive advice on good hygiene practices both at home and the workplace, in alignment with NHS advice.



We continue to liaise with our office building providers to ensure the cleanliness of our offices worldwide.

Our cooperative and pro-active approach both internally and externally will ensure the continuation of business as usual. Measures are reviewed on a daily basis.

Concordia is well aware of the potential implications that Coronavirus for the insurance sector and remains available to provide expert advice on claim matters or coverage issues.

Should you have any questions regarding the practices implemented by Concordia, or any COVID-19 insurance-related questions, please do not hesitate to get in touch with us.

From all at Concordia, we wish our clients and contacts and those close to them the very best during these turbulent times.

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